

PRIVACY POLICY

PERSONAL INFORMATION WE COLLECTION

Two types of information are automatically collected whenever you visit the Handmade House online store:

Device Information

The following information is automatically collected whenever you are on our site:

- information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device.
- as you browse the site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the site, and information about how you interact with the Site.

Order Information

Additionally when you make a purchase or attempt to make a purchase through the site, we collect certain information from you, including your name, billing address, shipping address, payment information, email address, and phone number. We refer to this information as “Order Information.”

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use the **Order Information** that we collect to fulfill any orders placed through the site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations).

We also use this Order Information to:

- Communicate with you
- Screen our orders for potential risk or fraud

We use the **Device Information** that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site (for example, by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

SHARING YOUR PERSONAL INFORMATION

We share your Personal Information with third parties to help us use the information, as described above. For example, we use Wix.com to power our online store - Wix.com provides us with the online platform that allows us to sell our crafts to you. Your data may be stored through Wix.com’s data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

The direct payment gateway, Stripe, offered through Wix.com and used by Handmade House adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort

of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We also use Google Analytics to help us understand how our customers use the website. You can opt out by contacting us.

DATA RETENTION

When you place an order through the site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

CHANGES

We may update this privacy policy from time to time to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at or by mail using the details provided below:

HOW WE USE INFORMATION

When you place an order with us we require certain information, such as personal details, order, address(es) and payment particulars, so that we can process your transaction and deliver your goods.

PERSONAL INFORMATION

The personal information which we hold will be held securely in accordance with our internal security policy and the law. Access to customer account information is limited to staff who require immediate access to process orders. We use full login and password controls to protect the information held. Our site uses secure server software to protect your information. All information is encrypted and protected in accordance with the law.

The transmission of information via the internet is however not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site. Any transmission is at your own risk.

DISCLOSURE OF YOUR INFORMATION

We will not pass your information to any third parties outside of Canada Post for delivery purposes.

CONTACT US

Should you wish to gain a copy of the personal information we hold on you please contact us on hmadehouse@gmail.com We welcome your questions, comments and requests regarding our Privacy Policy. If you need more information about our privacy policy

ADDRESS

710 Broadway Avenue, Saskatoon, Saskatchewan. S7N 1B4

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